

Council Improvement Profiles

LOCAL AUTHORITY : ST. HELENS

- Performance in relation to people still at home after discharge from hospital to Reablement services who are still at home after 91 days continues to be strong.
- Residential admissions (18-64 and 65+) have reduced considerably in comparison to last year. This was mainly due to a systems issue in the way the data was captured last year which has now been resolved. Admissions rates per 100,000 population for 18-64 and 65+ age groups in 2016/17 are both on target to be markedly better than last year.
- Performance in relation to Delayed Transfers of Care has deteriorated slightly in 2016/17 but still remains better than the North West Average
- The Quality of Life Index for Service Users remains high and better than the North West Average.
- The proportion of adults with a learning disability in paid employment remains high in 2016-17 with almost double the North West Average.

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St.Helens Council created a People's Board in June 2016 that fulfils the statutory responsibilities of the Health and Wellbeing Board and the Community Safety Partnership. The Council is now more closely integrated with the St.Helens Clinical Commissioning Group to support an improvement plan following an "inadequate" rating of the CCG by NHS England. The Council is leading this partnership and has approved the development of an Accountable Care Management System to deliver a fully integrated service for local people, in terms of Health and Social Care.

The Integrated Access St.Helens Team continues to develop its multi-disciplinary approach to delivering services. Recent developments have included :

- Opening up pathways to refer into Psychological Therapies
- Implementing referrals to a Consultant Geriatrician and therapy programs
- Osteoporosis screening in conjunction with GPs and Healthy Living Team
- A joint initiative with the Affordable Warmth Team to avoid winter deaths
- A joint initiative with the CCG, St.Helens Council and NW Ambulance Service to deliver a Falls Response Car to attempt to reduce hospital admissions.

The Integrated Access St.Helens Accident & Emergency service has been set up to create timely care packages, intermediate care assessments, and alternative placements to home, all of which facilitates discharges from the A&E Department.

The multi-disciplinary team includes the Emergency Dept designated therapy team, Doctors, Nursing staff, Alcohol Liaison Team, Health Visitor Liaison and Psychiatric Liaison Team to provide a comprehensive service to attending patients.

The Integrated Discharge Team, delivered in partnership with Halton and Knowsley Councils, continues to support people who are eligible for social care to transfer out of hospital as soon as they are ready.

The Integrated Commissioning Team ensure that services in St Helens jointly meet the needs of health and social care. Some recent examples of joint commissioning include a review of the role of the voluntary sector, out of hospital nursing redesign and development of mental health services.

An Integrated Continuing Healthcare Team undertakes all assessments where an individual's ongoing needs are both health and social care in recognition that some people have complex needs which are a combination of health and social care.

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