

CALL FOR EVIDENCE

call for evidence

Investigating the impact of Covid-19 on adults with social care needs and the role of our communities in providing support

We have formed an Elected Member Social Care Commission to investigate the impact of Covid-19 on people (adults aged 18+), their families and communities and what this tells us about the role our communities should play in supporting people to live independently at home.

We are looking for real 'eye-witness' accounts from people or organisations which tell the story of the pandemic and how it was felt by people with adult social care needs and the role our communities have played in supporting them.

We are interested in hearing from:

- ◆ People who require help to live independently at home
- ◆ People who already receive an adult social care service
- ◆ Family members
- ◆ Advocates
- ◆ Carers (e.g. people who support a family member)
- ◆ Care workers (carers who work in a paid role for a care provider)
- ◆ People who volunteered during the pandemic to support people in their community
- ◆ Community and voluntary organisations
- ◆ Informal groups which emerged in the pandemic
- ◆ Businesses who have supported their community with vital services



Whatever your story, we would love to hear from you so that we can learn and develop better services for people.

You may have:

- ◆ a story to tell about the pandemic and how it has affected your life
- ◆ set up a service to help support vulnerable people on your street
- ◆ worked or still work in social care and witnessed first-hand the challenges faced.

Whatever your story, we would love to hear from you so that we can learn and develop better services for people.

How to get involved

We will be holding listening sessions in September and October where we would love to hear your stories in person.

To register for these events and tell us your story please contact us on: **nwadass@nwemployers.org.uk** or you can also submit them in writing via email **by 30th September.**

Please include your name and a contact phone number. Your story can be in any format and include whatever you like. If you are sending photos, please make sure you ask permission of the people in the picture before sending them to us. We may follow some of them up with you and invite you to share them in person at one of our listening sessions.

Elected Members are local councillors elected by the local population to represent them on the local council. The Social Care Commission is made up of councillors who have a specific job to focus on Adult Social Care. The Commission includes one Elected Member per local authority area.

Some tips for telling your story

- ◆ Like any good story try and give it a start, a middle and an end!
- ◆ Tell us about how you were impacted by the pandemic. Describe what happened, who was involved, who helped you or who did you help? What did you do? What worked or didn't work? What would you like to be done differently? What would you like to continue?
- ◆ How has it ended? How has the whole experience made you feel?
- ◆ Please try and include how the community where you live helped to support people with social care needs.
- ◆ What is the most important thing that we can learn from your experience?
- ◆ Pictures can really help bring a story to life. Don't forget if you include any photos, please make sure you have got consent from the people in the photos for them to be used.
- ◆ If you don't want to name people or organisations, just change the name or leave it out.
- ◆ Got a story but don't want to write anything? Why not record a film on your phone and send it to us!

Consent

Your personal details will be held by North West ADASS for the duration of this project and then destroyed. They will not be shared with any other organisation or person. Please sign or print your name to confirm:

- ◆ People in photos have given their permission to use their image.
- ◆ You are happy for us to share your story with our Elected Member Commission.
- ◆ You are happy for us to publish your story in a public document.
- ◆ Somebody from NW ADASS can contact you for further information.

Name

Email

Telephone

Signature

Go for it...write your story here.



North West ADASS is an organisation which represents the region's 23 local authorities and supports the improvement of adult social care services for people across the region.

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Directors of
adass
adult social services
North West

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