



Council Improvement Profiles

LOCAL AUTHORITY : MANCHESTER

We continue to build on the recommendations of the Peer Review and meet the requirements of the Care Act 2014 to transform the way in which adult social care is delivered for citizens and carers. Significant co-production with key carer's groups and fora has enabled a new carer's offer, including a new resource allocation, to be developed, re-stating the importance of carers in Manchester's health and social care economy.

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The Locality Plan, providing a strategic blueprint for integration, though either the 'One Team' proposal for integrated health and social care teams, a Single Commissioning Function and Single Hospital Trust, is actively being progressed, providing new opportunities to streamlining care delivery and improve outcomes.

The Manchester Safeguarding Adults Board goes from strength to strength, building on previous year's business plans and objectives; this year, Board membership has been invigorated in line with the Care Act, strengthening governance arrangements to include a joint chair with the Children Safeguarding Board. Additionally Manchester will have an operational Adult Multi Agency Safeguarding Hub (MASH) by April 1st, supporting an improved response for adults at risk of abuse.

In Learning Disability a new role of Community Connector is being trialled; here, specialist workers deliver better outcomes from support plans through local solutions and connecting people and their families with their communities. This ties in with our new 10 year plan called **Our Manchester** which forms the foundation for the Council's work – not just adult social care – in working with local people on local issues through a new set of behaviours.

Public Health has commissioned a new Health and Wellbeing initiative – Buzz – which sees a local Health and Wellbeing Officer in each of the proposed 12 Integrated Neighbourhood Teams. The new service is refreshing community assets pivotal to improving the health and wellbeing of citizens and in line with **Our Manchester** principles.

Greater Manchester West Mental Health NHS Foundation Trust (GMW) and Manchester Mental Health and Social Care NHS Trust (MMHSCT) become one Trust from 1 January 2017, under the name of Greater Manchester Mental Health NHS Foundation Trust.

The Trust will continue to provide care for people living in Bolton, Salford, Trafford and the city of Manchester, with a particular focus on moving to a 24 hour seven-days-a-week community and home-based care for all ages.

Our pioneering work around Age-Friendly Manchester continues to receive world recognition for its user-led approaches and innovative ways to promote social inclusion and tackle loneliness and isolation – which is a collective concern to both health and social care. Equally important is our All-Age Disability Strategy (AADS) through a new Partnership Board brings public sector partners and beyond to listen to the voice of disabled people on access, inclusion and removing discrimination. This work will dovetail with **Our Manchester** to set out a new citizen/state partnership centred on trust and openness.

Dementia remains at the forefront of our work, working at GM level through Dementia United and locally through a revitalised Dementia Steering Group led by Professional Alistair Burns, National Clinical Director for Dementia. Closer working with the Alzheimer's Society has enabled us to increase the numbers of staff who are Dementia Friends.

Rough Sleeping and homelessness has increased dramatically in the city. Work has been undertaken to address this through establishing a Homeless Charter, which brings together businesses, public, private and voluntary sector organisations as well as individuals to work together to reduce homelessness and improve services. Co-design and Co-production with experts by experience is at the heart of changing services. Bids have been to reduce homelessness, and provide services for new and entrenched rough sleepers.

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