

Council Improvement Profiles

LOCAL AUTHORITY : STOCKPORT

- 4 ASCOF measures improved since 2015/16
- Top quartile regionally for 65+ admissions to care homes
- Top quartile regionally for % of service users with a direct payment
- Top quartile regionally for % of 18-64 year olds with learning disabilities in paid employment and living settled accommodation
- Top quartile regionally for outcome of short term services
- Learning Disabilities outsourcing project has been put forward as an example of good coproduction practice within NWADASS.
- Vanguard site delivering a community based Multi-Speciality Community Provider (MCP)

Current priorities for improvement

We are continuing to transform Adult Social Care in Stockport, ensuring that our services are able to meet the increasingly complex needs of our population against a backdrop of unprecedented financial constraints. We will work together to meet these challenges and build a future where our residents are able to make informed choices about meeting their needs and stay in control, and can live safely at home for longer. Our collective work in these areas is guided by two overarching themes: Health and Social Care integration and the successful implementation of the Care Act.

Health and Social Care integration

In the summer of 2016 Stockport Together became one of the first two Greater Manchester localities to successfully bid for £19 million of Transformation Funding over three years.

Stockport Together is a true partnership with our healthcare colleagues in Stockport NHS Foundation Trust, NHS Stockport Clinical Commissioning Group, Pennine Care NHS Foundation Trust, and our GP federation, Viaduct Health.

Through Stockport Together we are joining up health and social care at three levels:

- strategically through integrated commissioning processes led by a new Board and Director,
- structurally through the development of a brand new integrated organisation, known as a multispecialty community provider, and
- operationally through new leadership arrangements for delivering integrated services closer to home, via our eight neighbourhoods.

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Across Stockport we have established eight integrated Neighbourhood Teams of health, social care and voluntary sector practitioners, which are delivering more joined up care for people with the most complex needs, through improved information sharing, joint planning and case coordination. We have created a new integrated crisis response hub to provide an urgent, intensive response to prevent avoidable hospital admissions; an ambulatory care hub at the front door of the hospital to re-direct and treat people that do not require emergency services; and a transfer to assess model which enables efficient hospital discharge. To support these services, we are also building an integrated and multi-skilled recovery at home team.

We have also continued to develop our integrated support for people with mental health problems and learning disabilities. In 2016/17 we have been working with our partners in Pennine Care NHS Foundation trust to redesign the integrated Community Mental Health Service for people with severe and complex mental health needs. To support this work, our Mental Health Stakeholder Forum is working on developing an easy-to-read integrated mental health strategy. In the face of significant financial pressures we are also continuing to re-model Stockport's Learning Disability supported tenancy service, through an outsourcing project that will offer a greater choice of services in the future whilst saving over £2 million by 2018.

Implementation of the Care Act

The Care Act has provided an opportunity for Stockport to comprehensively review how it operates and to improve and change our approaches to ensure that we successfully implement the spirit and legal requirements of the legislation. The transformation has been extensive and has included:

- deepening our role as market developer and shaper to improve quality and diversity in the care market;

- reviewing our commissioning strategy including creating a collaborative prevention alliance with the third sector developing an Ethical Framework in Domiciliary Care, incorporating the views and experience of our providers and service users, as well as national good practice guidance
- reviewing and improving our core operational processes and systems to support the streamlined provision of assessment, care and support to people and carers with support needs
- updating and improving our information, advice and advocacy offer linked to our commissioning strategy
- reassessing people with long standing care and support needs living at home
- embedding the six safeguarding principles outlined in the Care Act into the work of our Safeguarding Adults Board, developing integration plans with the Children's Safeguarding Board and collaborating on the effectiveness of transition of young people to adulthood.
- updating our offer to people with sensory loss
- updating our Adult Autism strategy to develop a range of resources and information that supports adults with autism and their families.

Future challenges

Our challenges for next year include:

- maintaining our core 'business' while developing new models linked to integration and a preventative agenda in order to reduce pressures on the front line;
- shaping, resourcing and driving up quality in the market to ensure our providers are sustainable and able to attract and retain a suitably skilled workforce;
- working closely with our colleagues in Stockport Together and the wider health and social care partnership to overcome barriers to, and harness opportunities for, whole system change.

ANDREW WEBB
Director of Services to People