

Council Improvement Profiles

LOCAL AUTHORITY : SALFORD

- Salford has a resident adult population of 191,776 , of which 35,767 are aged 65 or older
- Salford residents health and wellbeing is worse than the national average
- 23,402 people identified themselves as Carers at the time of the 2011 census and that of these people 6,428 were caring for more than 50 hours per week
- Salford's Mental Wellbeing Needs Assessment identified around 36,500 adults (20% of people aged 16+) living in Salford might have some kind of mental wellbeing need
- 46 Care Homes registered with CQC, comprising over 1,600 beds. Currently ranked 7th in GM by CQC
- 15/16 ASCOF measures improved in 12 areas out of 22 areas.
- 15/16 Delayed transfers of care are in the top 20% and those attributed to social care are in the top 10% nationally, although this has been declining in 16/17.
- 93% of people with a learning disability live in their own homes, which is in the top ten percentile in the country.
- Adult social care and mental health service fully integrated with acute and community provision
- 90% of service users in Salford think services help keep them safe, which places us in the highest quartile nationally.
- 64% of service users are 'extremely' or 'very satisfied' with the services they receive, which is equal to the national average.

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Salford's Locality Plan identifies the following vision

VISION: Salford people will start, live and age well - People in Salford will get the best start in life, will go on to have a fulfilling and productive adulthood, will be able to manage their health well into their older age and die in a dignified manner in a setting of their choosing. People across Salford will experience health on a parallel with the current "best" in Greater Manchester (GM), and the gaps between communities will be narrower than they have ever been before

The Salford Adult Social Care mission statement focuses on; *"Improving the life chances of Salford citizens by promoting the independence of individuals and communities in Salford"*.

Salford's Adult Social Care has transformed its Assessment and Care Delivery (Pathways of Care and Operating model) to focus on individual and community capacity, resilience and independence. The transformation has been underpinned by twin priorities to support citizens to live independently and enjoy the best possible quality of life, to be achieved by connecting people to the resources in their locality and maintaining relationships and the activity levels of our citizens to help them be independent, with a focus on preventing, reducing or delaying the need for more formal care and support.

This modernised pathway together with changes to the service and business operating model has enabled us to deliver personalised services, better meeting the outcomes for vulnerable people.

In 2015 a Social Enterprise Mutual, named Aspire, was created for the delivery of care services for adults with complex social care needs, previously provided by the council's internal provider arrangements. Currently, services are provided to more than 800 service users who meet the National Eligibility Criteria. This provision is carried out by just under 400 staff, previously employed by the council, who have transferred to Aspire. The overall service cost to the council is approximately £10.5m for 2015/16

Salford Together continues to be at the forefront of integrated care with the continued development of Integrated Commissioning for Adults and Older People which has seen the establishment of a significant pooled budget of health and social care (£236m).

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In 2016 Salford took integration a stage further by developing an Integrated Care Organisation (ICO), with Salford Royal NHS Foundation Trust (SRFT) as the prime provider of health and social care in Salford.

This integration saw a transfer of Salford City Council’s Adult Social Care services (along with the entire adult social care supply chain) to SRFT, with a shift in emphasis from treatment in hospital, to prevention, reduction and delay of health and social care needs.

Our key strategic objectives are

- Better Outcomes for Salford citizens
- Improved service user experience
- Using the financial resources we have in the most cost effective way

Our Health and Social Care integration has been founded on a cross organisational vision which puts people at the heart of everything we do and works to an asset based approach which supports people to be as independent as possible, retaining control over their lives and being supported to live the highest possible quality of life.

Working together are GPs, Hospital Doctors, Social Workers, Nurses, Therapists, and Mental Health Workers, who draw on a wider range of care and support including care providers, voluntary sector organisations, expert by experience groups and other community assets to help the individual maintain a high quality of life.

CHARLOTTE RAMSDEN
Director of Adult Social Care

Working together to create the ICO

