

# Council Improvement Profiles

LOCAL AUTHORITY : BOLTON

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- 12 ASCOF measures performed better than the North West and England averages in 2015/16
- Performance on new ASCOF indicator 2D 'Outcome of short-term services: sequel to services' showed that the need for further long-term support was prevented in 80% of cases
- High numbers of adults with learning disabilities and adults in touch with mental health services live independently
- The CQC has consistently rated around 80% of local social care services as Good or Outstanding
- Bolton has a consistently high proportion of service users receiving Self Directed Support
- A new Safeguarding team has been set up and Bolton's Safeguarding Adults Board's recent self-assessment established a refreshed governance structure for the Board
- Reducing permanent admissions to residential or nursing care and increasing the rate of adults with learning disabilities in paid employment continue to be areas of challenge
- The number of Deprivation of Liberty Safeguards assessments more than doubled in 2015/16 after increasing fivefold in 2014/15
- Performance on survey measures continue to be below average on the whole, but have improved this year
- Reablement rates have declined this year despite being historically a stable area of performance

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Our adult social care services continue to strive to deliver good quality services within a financially challenging climate, making the best use of available resources to ensure that adults in Bolton get the right care, enabling choice, supporting independence and preventing problems from worsening.

Changing needs and demand and financial pressures increasingly mean care may be delivered in different ways. The 'Bolton Cares' Local Authority Trading Company now provides a range of support previously run in-house, including supported living, day care, extra care and shared lives services.

A recent priority has been to develop Bolton's Locality Plan to support and deliver the health and social care integration agenda within the broader context of the devolution of health and social care to Greater Manchester. GP practice clusters are being aligned with Integrated Neighbourhood Teams (INT) which, with a particular focus on over 75's, identify and support older people who would benefit from INT intervention on discharge from hospital, with early intervention deflecting some admissions to residential-based Intermediate Care instead of the hospital, and home based pathways providing support to enable independence. The 'Staying Well' service visits older people in local neighbourhoods in response to referrals from GPs to help them access support to avoid isolation and to feel safe and secure at home.

The council has developed clear commissioning intentions with a priority to develop the market, working with providers who will quality assure their services and evidence positive outcomes for service users.

We plan to further widen our early intervention and prevention approaches and support the development of an emerging preventative services market in the borough, encouraging innovation through expansion of technology-enabled care.

To meet future needs more flexibly we will work with care home providers to help them identify opportunities for improving care and their buildings, where necessary, to provide good quality care and accommodation and to increase the supply of dementia/EMI residential care to meet anticipated demand. We will work with the CCG to develop proposals to meet the needs of those with greater levels of complex need.

After having to find £6m savings from the Adult Social Care budget in 2015/17, we are now faced with identifying further savings and efficiencies of £2m during 2017/19. This is the level of reduction required although, like in many authorities, reserves have been drawn upon to maintain vital services, and having already taken into account the 2% Council Tax increase for Adult Social Care.

**JOHN DALY**  
**Director of People**